

## TERMS AND CONDITIONS

Welcome to R.M.D.C. INTERNATIONAL FZ LLE (“Men Do Care”). By using our website at [www.mendo.care](http://www.mendo.care) (“Website”), you are agreeing to comply with and be bound by the following Terms and Conditions (“Terms”). Please read these Terms carefully before using our Website.

### 1. General

1.1 These Terms govern the use of our Website and the purchase of any products or services offered through the Website.

1.2 By accessing or using our Website, you represent and warrant that you are at least 18 years old or have obtained the consent of your legal guardian.

1.3 We reserve the right to amend, modify or update these Terms at any time without notice. Any changes made will be effective immediately upon posting. Your continued use of our Website following the posting of changes constitutes your acceptance of the updated Terms.

### 2. Use of Our Website

2.1 You agree to use our Website only for lawful purposes and in a manner that does not infringe upon the rights of, restrict or inhibit any other user from using and enjoying the Website.

2.2 You agree not to use our Website:

(a) In any way that breaches any applicable local, national or international law or regulation.

(b) In any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect.

(c) To send, knowingly receive, upload, download, use or re-use any material which does not comply with our content standards.

(d) To transmit, or procure the sending of, any unsolicited or unauthorized advertising or promotional material or any other form of similar solicitation.

(e) To knowingly introduce any viruses, Trojan horses, worms, logic bombs or other material which is malicious or technologically harmful.

2.3 We reserve the right to terminate or suspend your access to our Website immediately and without notice if we have reasonable grounds to believe that you have breached these Terms.

### 3. Product and Service Descriptions

3.1 We strive to ensure that all descriptions of our products and services displayed on our Website are accurate, complete, reliable, current and error-free. However, we do not guarantee the accuracy, completeness, reliability, currency or error-free nature of any such descriptions.

3.2 We reserve the right to make changes to the product and service descriptions on our Website at any time and without notice.

#### 4. Pricing and Payment

4.1 All prices for our products and services displayed on our Website are in United Arab Emirates Dirhams (AED) unless otherwise indicated.

4.2 We reserve the right to change the prices of our products and services at any time without notice.

4.3 Payments for all products and services must be made in advance and in full.

4.4 We accept payment through the payment methods displayed on our Website.

#### 5. Orders and Cancellations

5.1 Orders for our products and services may be made through our Website.

5.2 All orders are subject to acceptance by us. We reserve the right to reject any order for any reason.

5.3 Once an order has been accepted, we will send you an email confirming receipt of your order.

5.4 If you wish to cancel an order, please contact us at [info@mendo.care](mailto:info@mendo.care) as soon as possible. We reserve the right to refuse cancellations or refunds in our sole discretion.

#### 6. Delivery

6.1 We will use our reasonable endeavors to deliver products or services within the timeframes specified on our Website.

6.2 All delivery timeframes are estimates only and we do not guarantee that products or services will be delivered within the estimated timeframe.

6.3 We reserve the right to deliver products or services

#### 7. Prohibited Conduct

You agree that you will not use the Website or Services to:

a. violate any applicable laws, regulations, or rules;

b. upload, post, email, or otherwise transmit any content that is illegal, harmful, threatening, abusive, harassing, defamatory, vulgar, obscene, pornographic, libelous, invasive of another's privacy, hateful, or racially, ethnically, or otherwise objectionable;

- c. harm minors in any way;
- d. impersonate any person or entity, including, but not limited to, a RMDC representative, forum leader, guide or host, or falsely state or otherwise misrepresent your affiliation with a person or entity;
- e. forge headers or otherwise manipulate identifiers in order to disguise the origin of any content transmitted through the Website or Services;
- f. upload, post, email, or otherwise transmit any content that you do not have a right to transmit under any law or under contractual or fiduciary relationships (such as inside information, proprietary and confidential information learned or disclosed as part of employment relationships or under nondisclosure agreements);
- g. upload, post, email, or otherwise transmit any content that infringes any patent, trademark, trade secret, copyright, or other proprietary rights ("Rights") of any party;
- h. upload, post, email, or otherwise transmit any unsolicited or unauthorized advertising, promotional materials, "junk mail," "spam," "chain letters," "pyramid schemes," or any other form of solicitation;
- i. upload, post, email, or otherwise transmit any material that contains software viruses or any other computer code, files, or programs designed to interrupt, destroy, or limit the functionality of any computer software or hardware or telecommunications equipment;
- j. interfere with or disrupt the Website or Services or servers or networks connected to the Website or Services, or disobey any requirements, procedures, policies, or regulations of networks connected to the Website or Services;
- k. intentionally or unintentionally violate any applicable local, state, national, or international law, including, but not limited to, regulations promulgated by the U.S. Securities and Exchange Commission, any rules of any national or other securities exchange, including, without limitation, the New York Stock Exchange, the American Stock Exchange, or the NASDAQ, and any regulations having the force of law;
- l. "stalk" or otherwise harass another;
- m. promote or provide instructional information about illegal activities, promote physical harm or injury against any group or individual, or promote any act of cruelty to animals. This may include, but is not limited to, providing instructions on how to assemble bombs, grenades, and other weapons or incendiary devices;
- n. offer for sale or sell any item, good, or service that violates any applicable federal, state, or local law or regulation, or that RMDC determines in its sole discretion is inappropriate for sale through the Website or Services provided by RMDC;

- o. use any robot, spider, or other automatic device, or a manual process to monitor or copy web pages or the content contained in the Website or Services without RMDC's express written permission;
- p. collect or harvest any personally identifiable information, including account names, from the Website or Services;
- q. use the Website or Services for any commercial solicitation purposes;
- r. impersonate another person or create a false identity or email address or try to mislead others as to the identity or origin of any communications;
- s. attempt to gain unauthorized access to the Website or Services, other accounts, computer systems, or networks connected to the Website or Services, through password mining or any other means;
- t. engage in any other conduct that restricts or inhibits any other person from using or enjoying the Website or Services, or which, in RMDC

#### Section 8: Governing Law

8.1 These Terms and Conditions and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of the United Arab Emirates.

8.2 Each party irrevocably agrees that the courts of the United Arab Emirates shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with these Terms and Conditions or their subject matter or formation (including non-contractual disputes or claims).

#### Section 9: Miscellaneous

9.1 If any provision or part-provision of these Terms and Conditions is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of these Terms and Conditions.

9.2 No failure or delay by a party to exercise any right or remedy provided under these Terms and Conditions or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

9.3 These Terms and Conditions and any documents referred to in them constitute the entire agreement between the parties and supersede and extinguish all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.

9.4 Each party acknowledges that in entering into these Terms and Conditions it does not rely on any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in these Terms and Conditions or any document expressly referred to in them.

9.5 These Terms and Conditions do not create any agency, partnership or joint venture relationship, and shall not be deemed to create any such relationship between the parties.

9.6 These Terms and Conditions are personal to the Customer and the Customer shall not assign or transfer any of its rights or obligations under these Terms and Conditions without the prior written consent of RMDC International FZ LLE.

9.7 The Customer agrees that RMDC International FZ LLE may assign or transfer any of its rights or obligations under these Terms and Conditions to any third party.

9.8 Nothing in these Terms and Conditions is intended to, or shall be deemed to, establish any partnership or joint venture between any of the parties, constitute any party the agent of another party, nor authorize any party to make or enter into any commitments for or on behalf of any other party.

9.9 No variation of these Terms and Conditions shall be effective unless it is in writing and signed by the parties (or their authorized representatives).

9.10 RMDC International FZ LLE reserves the right to change these Terms and Conditions at any time, and any such changes will be effective immediately upon posting on the Website. The Customer's continued use of the Website following any such changes shall constitute its acceptance of such changes.

## Section 10: Contact

19.1 If you have any questions or concerns about these Terms and Conditions, please contact RMDC International FZ LLE at [info@mendo.care](mailto:info@mendo.care) or by mail at Creative Tower 20th Floor, Office 2002, Sheikh Hammad Bin Abdullah St. P.O. BOX 4422, UAE.